Linedata

Linedata Investor Portal

Helping Transfer Agents serve the needs of today's investors

As a Transfer Agent, you play a vital role in our digitally driven world. We understand the pressures you face, from higher costs and shrinking margins to providing exceptional service to a new generation of tech-savvy investors.

Our Investor Portal helps you put customer service first with an intuitive user interface and self-service approach that enhances transparency and user experience. Investors enjoy secure 24/7 access to fund information (e.g. KIID), balances, and statements. They can update their personal details, saving phone calls and paperwork, and place trades with instant order validation that provides peace of mind.

The portal integrates with your Linedata Transfer Agency platform using APIs, so all parties always have access to up-to-date, accurate information. Whether you are already our client or want to take your Transfer Agency operations to the next level, our Investor Portal will save you time, enhance your customers' satisfaction, and support your digital transformation.

The Linedata Investor Portal – empowering your clients

Maximize self-service. You can easily tailor the portal to each type of end-user and brand it according to your preferences.

Fund Managers

Fund managers demand up-to-date information around all aspects of shareholder interaction, including NAV and cash flow data at fund, sub-fund, and share-class levels, to expedite quick, efficient decision-making.

Our Investor Portal enables rapid information exchange and can be configured and branded in line with the needs of each fund manager to deliver a professional, customized, end-user experience.

Brokers / Distributors

Brokers must balance expectations of a broad range of clients, from seasoned professionals to a new generation of retail investors. Our portal lets them view and download client information, access reporting, and use the self-administration function to update client details.

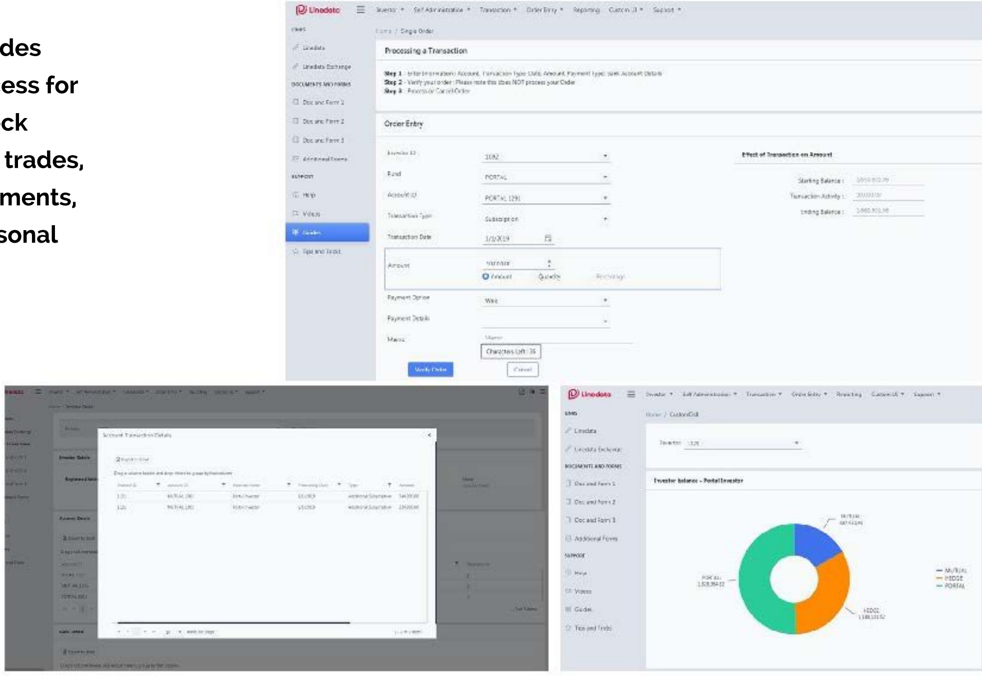
Brokers can create account logins and grant portal access to each investor. The entire process is managed with minimal effort, while creating a personalized experience.

Investors

Investors are more hands-on than ever, with expectations set by the ease of online banking and sharpened by the shift to digital during the pandemic. Our portal lets investors access information and make trades anytime, using its intuitive user interface.

Investor reporting is delivered via the portal and tailored to individual users. They enjoy peace of mind, and you avoid unnecessary manual intervention.

Our portal provides self-service access for investors to check balances, make trades, download statements, and update personal details.



Key benefits and features

- Three views: Fund Managers, Brokers / Distributors and Investors
- Secure on-demand access to input trades, check balances, download statements, and update personal details
- At-a-glance visual summaries of holdings, pricing and volumes
- Customizable with own branding and logos
- All reporting available via the Portal
- Easy document upload / download
- Email notification of actions taken
- PDF / Excel export

Technical specifications

- API-driven
- ASP.NET Core
- REACT application user interface
- Cyber and data protection - Veracode dynamic penetration scan
- Compatible with Linedata Mshare and Linedata Icon Retail
- Two-factor authentication (text / email)
- Cloud or installed solution model
- Full audit trail

Linedata Transfer Agency solutions

Linedata's solutions are used by Transfer Agents in over 15 jurisdictions globally, including several of the world's largest TA firms. They cater to the specific requirements of mutual funds, hedge funds, private equity, master feeders, unitized and partnership funds. Powerful core technology coupled with advanced, web-based user interfaces, plus available cloud hosting, data solutions and professional services make Linedata your preferred partner now – and in the future.

About Linedata

With 20 years' experience and 700+ clients in 50 countries, Linedata's 1,100 employees in 20 offices provide global humanized technology solutions and services for the asset management and credit industries that help its clients evolve and operate at the highest levels.

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To learn more, contact us at getinfo@linedata.com or visit linedata.com