

# Linedata Icon Hosting and Application Services Provider (ASP) solutions

Streamline IT operations, mitigate operational risk, and focus on what you do best

Operational teams and IT departments must work harder than ever to contain costs and streamline operations. Our Hosting and ASP offerings free your in-house teams from the responsibility of managing Icon-related hardware and software so you can focus on core business activities. Capitalize on business and operational enhancements faster and scale more efficiently, with advanced data protection and a predictable cost structure.





Linedata Icon is an award-winning global fund and investment accounting platform. Built-in UK corporate CGT calculations make it particularly suitable for UK firms. Icon is available as a deployed, Hosted, or Application Service Provider (ASP) solution.

#### Get more for your money with Linedata Icon Hosting or Linedata Icon ASP

Say goodbye to the need to hire, train, and retain IT resources around Linedata Icon. With Icon Hosting, we manage and maintain your Icon hardware and software for optimal availability and trouble-free operations.

Icon ASP takes those benefits a step further. We also monitor and manage daily data feeds and application configuration and resolve issues proactively to keep your business running smoothly.

# + Benefits

- Streamline your technology stack
- Free up IT, operational, and financial resources
- Focus on core business activities, not managing IT and data
- Capitalize on software enhancements faster
- Mitigate operational, technology, and key person risk
- Keep software up-to-date with worry-free upgrade assistance
- Leverage the skills of fund accounting application experts (ASP)
- Maximize efficiency with bespoke templates, workflows, and reporting **(ASP)**

## Regardless of your role, we've got your needs covered.

#### CTOs / IT Directors

Say goodbye to the need to use in-house resources to manage lconrelated hardware, software, and data.

#### CTOs / IT Directors

We manage daily data feeds and application configuration so you can focus on core business and operations.

#### CEOs

Free up operational, technical, and financial resources with flexibility to scale quickly and focus on profitability.

# Linedata Support, Hosting and ASP solutions.

#### **Operational Support**

Whether you choose Hosting, ASP, or a deployed model, Operational Support is a cornerstone of our Icon offering. Our global team is on call to answer questions and provide hands-on support and issue resolution to keep your operations running smoothly.

## **Icon Application Hosting**



#### **Hosted Infrastructure**

We host your Icon-related hardware and software and manage and maintain the infrastructure, databases, network, firewalls, antivirus, and more.



#### Networking

Our continuous monitoring of your network infrastructure helps ensure maximum availability for business-critical applications and resources.



### Connectivity

Your team connects to the hosted Icon application via a VPN or Internet connection. A web version of Icon ('Web Icon') is also available.



#### **Technology Management**

We schedule and conduct maintenance of Oracle databases, web connectivity, front-end applications, and reporting.



#### Upgrade Support

We deploy software and database upgrades, patches, and emergency fixes, and organize test environments and UAT, with flexible timing to meet your needs.



#### Compliance

We provide full compliance with environmental controls under SOC in accordance with SSAE-18. Our security policies underpin all technology deployments and operational practices.

# Cybersecurity

We protect your business, operations, and reputation with ongoing monitoring, alerting and response to new and emerging cyber and data security threats.



### **Disaster Recovery**

Your operations are protected with data replication, daily backups, and detailed Business Continuity Planning (BCP). An alternative data center provides additional protection if required.

#### **Icon ASP**

# All the benefits of Hosting, plus hands-on application and data management.

#### **Bespoke System Configuration**

We implement, update, and maintain standard templates for your portfolios, charts of accounts, transaction types, posting schemes, unit pricing, tax tables, and more. End-user setup, including new assets, portfolios, and reporting is also included.

#### Market Data Management

We monitor daily market data feeds and related processes and alert your teams when problems arise or remediate issues ourselves, depending on our remit.

#### Task Scheduling and Reporting

Tasks run automatically with built-in scheduling. Reports are generated and sent without your needing to intervene.

#### **Expanded Disaster Recovery**

In addition to data replication, daily backups, and detailed BCP, your production system is replicated across multiple data centers to provide continuous redundancy.

## About Linedata

With 20 years' experience and 700+ clients in 50 countries, Linedata's 1100 employees in 20 offices provide global humanized technology solutions and services for the asset management and credit industries that help its clients evolve and operate at the highest levels.

# 700+

clients

50+ countries

1,100

employees

20

offices

To learn more, contact us at <u>getinfo@linedata.com</u> or visit <u>linedata.com</u>