



## Linedata Managed Services

Enabling innovation, profitability and agility for Asset Managers, Hedge Funds and Private Equity



When your business is all about generating alpha and delivering for investors, you need the confidence that your technology is running smoothly and efficiently.

That doesn't mean you want to divert valuable resources from developing your next business innovation.

Join the growing number of leading asset managers, hedge funds and private equity firms who count on Linedata Managed Services for specialist, multi-faceted technology, processes and expertise.

We've got you covered – from round-the-clock systems monitoring to helpdesk support, software and hardware licensing, updates and migration, and technology consulting.

Whether your IT infrastructure is in the cloud or at your premises, we'll act as your internal IT team – letting you focus on innovation and maintaining your competitive edge.



*"We chose Linedata as a partner with deep knowledge and the ability to deliver flexible hosting with full IT managed services, custom software development, and 24/365 support. Now we're also leveraging their BPO offering to optimize operations in areas outside our core competencies. I rely on the Linedata team to ensure high quality results and have confidence in their ability to always deliver."*

**CTO, Global multi-strategy institutional asset manager (\$300B AUM)**

### Why Join the movement to Linedata Managed Services?

Asset Managers, Hedge Funds and Private Equity firms count on us for the following benefits.

- Advanced data and cybersecurity controls
- Cost control and predictable monthly costs
- Improved business productivity thanks to better IT uptime
- Proactive monitoring, support, maintenance and issue resolution
- High service levels, guaranteed SLAs and detailed project planning
- Flexible, scalable service that evolves and scales with your business
- Highly secure, resilient infrastructure
- Disaster recovery and business continuity
- Strategic advice on (public) cloud implementation
- Future-proof solutions based on best-in-breed technology
- Access to 1,300-person team of IT and asset management experts

## Experience the best of both worlds with Linedata Managed Services.

At Linedata we build strong client relationships based on excellent customer service, transparent contracts and robust SLAs.

As a global managed services provider, we're constantly scanning the evolving technology and cybersecurity landscape for the best way to add value and resolve challenges for our clients.

And, as asset management providers for over 20 years, we don't just provide best-in-breed solutions – we provide the best solution for your needs.



*"Linedata has taken an entire set of issues off of my plate and made them their concerns. We're able to focus on the business of trading and making money while they focus on all the issues related to technology that a fund has to deal with."*

**Managing Partner, Investment advisory firm, (\$3.5B AUM)**

## We're always on the clock when it comes to keeping your systems running.

### Constant proactive monitoring

We fix issues before you know there's a problem, with 24/7/365 monitoring from enterprise, custom-configured toolsets and our IT experts.

### Round-the-clock support

Have questions? Get answers from our 24x7x365 support experts and access to our global team of asset management technology subject matter experts.

### Virtual helpdesk

Desktop services keep hardware and software running on all your computing devices. Our experts diagnose problems quickly and accurately to help you stay productive.

### Onsite technology staffing

Scalable and flexible onsite staffing for those times when remote support just won't do. We sit alongside your team to help you meet your objectives.

### Cloud and SaaS

Public cloud and application hosting with leading providers (AWS, Azure, Google Cloud, IBM and Office365), plus private and hybrid cloud solutions.

### On-premises infrastructure

Not ready to move to the cloud yet? We can manage your infrastructure for you as if you had your own internal IT team.

### Hardware and licensing

Keep hardware and licensing contracts under control and renewed right on time. Enjoy economies of scale based on our relationships with leading providers.

### Migration services

Migrate to the latest technology with a team of IT experts who manage the entire process to deliver your project on time and on budget.

### Technology consulting

CTO-level advice and Senior Engineer design and delivery for those strategic projects that need execution with a senior expert touch.

## Linedata Technology Services

Our Linedata Technology Services portfolio includes Cloud, Cybersecurity and Managed Services that address the specific requirements of hedge funds, private equity and asset managers. You can focus on your core business, knowing your IT and cybersecurity requirements are in good hands.

## About Linedata

Linedata Asset Management offers a robust, configurable platform of software, data and services that enable our wealth, institutional and alternative clients to grow, operate efficiently, manage change and provide excellent service to their own clients and stakeholders.

With over 20 years' experience, Linedata delivers humanized technology that empowers leading asset management and credit industry firms worldwide to evolve and operate at the highest levels.

**700+** clients

**50+** countries

**1,300** employees

**20** offices

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